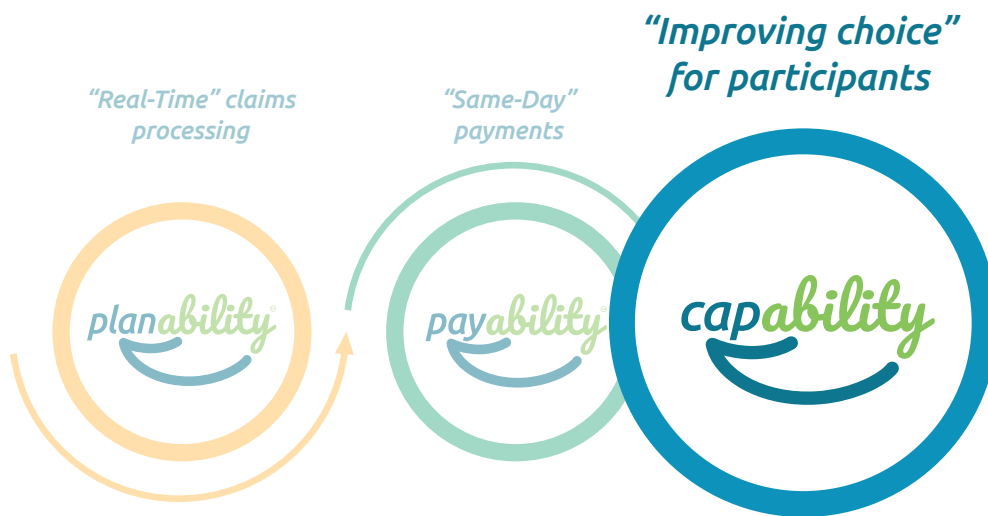




Capability "Improving choice" for participants



In the current NDIS market, participants and their carers often struggle to find and compare products and services. This increases the risk of being charged higher than market rates for those products and services, effectively reducing participants' buying power.

Compounding this access issue is the impact of the claims process under the NDIS. This prolongs the delays for vital products to be dispatched to participants from online marketplaces.

Our Capability, working in partnership with Bettercaremarket, will ultimately extend the range of, and access to, products and services across the NDIS, while reducing the end costs of those products and services to participants. Capability will improve the collective buying power of participants and their carers.

Seamless claims processing, payments in real-time and 24-hour product dispatch improves the experience for all- service providers are paid faster, and products are delivered faster.

We are creating a better future for the NDIS.

- **Faster payments and faster dispatch.**
Aligned to our Same-Day Payments, orders are able to be dispatched within 24 hours of online order completion.
- **Reliable and secure NDIS claims process for plan managers.**
Planability provides a secure portal for plan managers to swiftly assign NDIS funds for vital products and services required by NDIS participants.
- **Greater choice of products and services for NDIS participants.**
Access over 15,000 products from many reliable Australian suppliers to meet the everyday needs of NDIS participants under competitive market pressures.

Our Capability aims to make online ordering within the NDIS as seamless as ordering on Amazon!



"we love it when a plan comes together".

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