



Marketplace

“Improving choice” for participants



In the current NDIS market, participants and their carers often struggle to find and compare products and services. This increases the risk of being charged higher than market rates for those products and services, effectively reducing participants' buying power.

Compounding this access issue is the impact of the claims process under the NDIS. This prolongs the delays for vital products to be dispatched to participants from online marketplaces.

Our Marketplace, working in partnership with Bettercaremarket, will ultimately extend the range of, and access to, products and services across the NDIS, while reducing the end costs of those products and services to participants. Marketplace will improve the collective buying power of participants and their carers.

Seamless claims processing, payments in real-time and 24-hour product dispatch improves the experience for all- service providers are paid faster, and products are delivered faster.

We are creating a better future for the NDIS.

- **Faster payments and faster dispatch.**
Aligned to our Same-Day Payments, orders are able to be dispatched within 24 hours of online order completion.
- **Reliable and secure NDIS claims process for plan managers.**
Planability provides a secure portal for plan managers to swiftly assign NDIS funds for vital products and services required by NDIS participants.
- **Greater choice of products and services for NDIS participants.**
Access over 15,000 products from many reliable Australian suppliers to meet the everyday needs of NDIS participants under competitive market pressures.

Our Marketplace aims to make online ordering within the NDIS as seamless as ordering on Amazon!



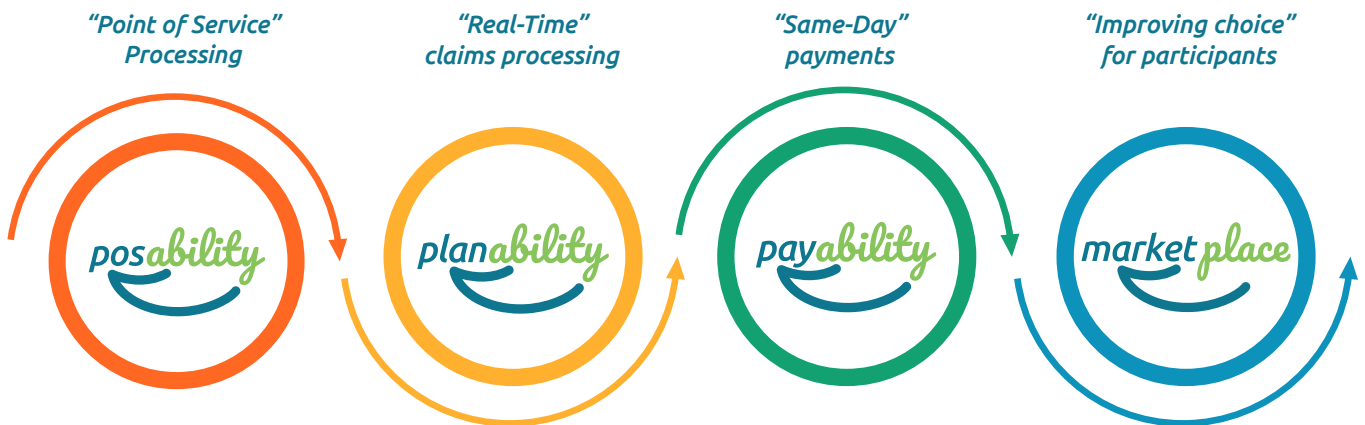
“we love it when a plan comes together”.

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Imagine a
plan managed
ecosystem where
all components link
together seamlessly...



You don't have to imagine, you
just have to make a decision.



Point of Service App that:

- Connects service providers with participants and support coordinators.
- Approval of services at the time of delivery.
- Electronic invoice ingestion into Planability.
- Facilitates same-day payment of invoice.

Plan Management Software that:

- Enables "real-time" claims approvals.
- Reduces plan management administrative overheads
- Streamlines claims processing is future-proof for the PACE transition.
- Automates manual processes.

Service Provider software that:

- Enables same-day payments to service providers.
- Improves claims processing for plan managers.
- Streamlines transactional events.

Online Marketplace that:

- Improves product and service alternatives for participants.
- Improves buying power through competitive market pressures.
- Enables 24-hour product dispatch

In 2022 Credability Systems completed ISO certification (ISO 27001:2013) and attained "Aggregator Status" with the NDIA. We have acquired an Australian Financial Services License (AFSL 467065) and established an Australian Credit License (ACL 390330) and fund to support our services.



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